

Code Administration

Our Mission

To promote and maintain safe, code compliant structures with a dedicated team of professionals that provides quality services for the City of Alexandria.

Gregg FieldsDirector

Code Administration Alexandria's Strategic Planning Goals



Distinctive and Vibrant Neighborhoods

Well-Managed Government



Safe and Resilient Community

Strong Economy





City Strategic Plan Mission, Vision & Values





MISSION, VISION & VALUES

In City government, our MISSION defines what we do for our community, our VISION is where we are headed as an <u>organization</u>, and our VALUES guide our actions and decisions.

ORGANIZATIONAL MISSION

Working together to foster a thriving Alexandria

ORGANIZATIONAL VISION

A culture that supports each of us and inspires excellence

RESPECT

We are open-minded and treat all people with dignity.

- We embrace diversity and welcome individual perspectives, backgrounds and opinions.
- · We listen to each other and exhibit civility
- We are trusted to use judgement, take risks and make decisions.
- · We support well-being and life balance.

TEAMWORK

We do great things together.

- We collaborate and actively seek different perspectives.
- We view our community as a partner and respect its input.
- We share information up, down and sideways.
- We celebrate and recognize our collective and individual successes.

ORGANIZATIONAL

VALUES

INTEGRITY

We are thoughtful stewards of the public's trust.

- · We are honest and fair in all interactions.
- We are strategic and transparent about how we make decisions.
- · We follow through on our commitments.
- We hold ourselves accountable for decisions and actions.

CONTINUOUS IMPROVEMENT

We challenge ourselves to learn and grow.

- · We encourage innovation and creativity.
- We support professional and personal growth and development.
- We question the status quo and constantly seek to improve organizational effectiveness.
- · We invest in people as our most valuable asset.

OF THE PARTY.

ALEXANDRIA DEPARTMENT OF CODE ADMINISTRATION GUIDING PRINCIPLES

One Team - Our Values

- Accountability and Responsibility: We are accountable and responsible for our actions and their results.
- Commitment: We will remain committed to our common goals.
- Diversity: We recognize, embrace and encourage diversity as each person brings different strengths, perspectives, and
 opinions that add to our collective value as a team.
 - Customer Service: We continuously strive to provide premier customer service.
- Education and Coaching: We will provide an environment that supports staff and customer training to expand our knowledge.
- Ethical Conduct: We will conduct ourselves at all times in a fair and ethical manner.
- Human Element: We are supportive of each member of our code family.
- Mutual respect: We value feedback from our community and teammates

One City - Our Commitment

We will achieve a partnership with all our customers, both internal and external, to provide a safe and healthy built
environment

No matter where we live and call home, Alexandria is **our** city; we are proud of **our** city; its proud history and accomplishments. We will promote **our** city at every opportunity. We recognize that we are successful if Alexandria is successful!

On behalf of the Department of Code Administration Team



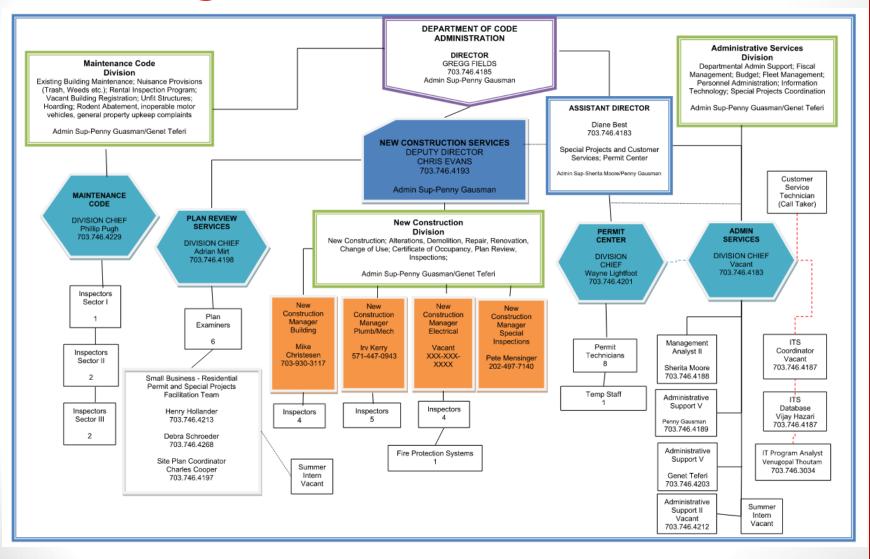
Director

ONE TEAM, ONE CITY - OUR CITY

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Organizational Structure



Main Objective



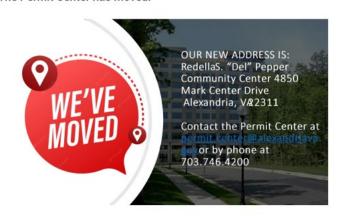
Safe Buildings

Uniform Statewide Building Code

- Virginia Construction Code
- Virginia Residential Code
- Virginia Existing Building Code
- Virginia Maintenance Code
- Virginia Energy Code
- Plumbing, Mechanical, Fuel Gas
- Flectrical NFC

Permit Center- APEX

The Permit Center has moved!







Permit Center





Full Service Permit Center

Web-Based Permitting

Records Management

Customer Relations Center

Multi Departmental Permitting

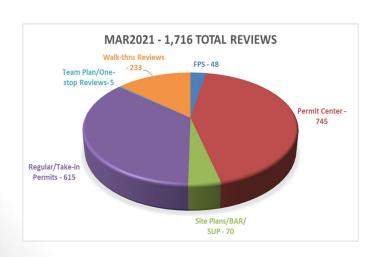
Same Day Services



Plan Review Services

Review Plans for Code Compliance

- 100% Electronic Reviews
- Over 7,000 reviews
- Team Plan Review
- Small Business Facilitator
- Advanced Review











OF ALEXANDER CO.

Residential and Commercial

- Energy
- Building
- Electrical
- Plumbing
- Mechanical
- Fire Systems
- Accessibility







Maintenance Code Division



Virginia Maintenance Code is a state regulation promulgated by the Virginia Board of Housing and Community Development, a Governor-appointed board, for the purpose of establishing minimum regulations to govern the maintenance of buildings and structures.

- First Preventers
- Virginia Maintenance Code
- City Ordinances
- Call, Click, Connect
- Proactive Inspections
- Hoarding Task Force
- Nuisance code
- Damage Assessment
- First Time Buyer





Maintenance Code Division



Scope of Work

- Trash
- Grass/Weeds
- Rodents
- Damage Assessment
- Maintenance
- Rental Housing stock
- Illegal Construction
- Hoarding
- Unsafe Structures





How To File a Complaint



Normal Business Day

- 703.746.4357
- www.alexandriava.gov
 - Email a concern



Nuisance Abatement Hotline – 24/7

- 703-836-0041
- Normal business hours Citizen's Assistance
- After hours, Weekends and Holidays answered by Emergency Communications
- New Customer Interface

311

Fiscal Stewardship

STALE CANDELL STATES

We Are A Self Supported Department

Special Revenue Since 2010

Manage Levy Accounts

- Training and Education
- Information Technology



Funded 100% New Land Use & Permitting System

Upcoming Projects/Initiatives

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- APEX Moving to the cloud
- APEX Improving customer experience





Collaboration

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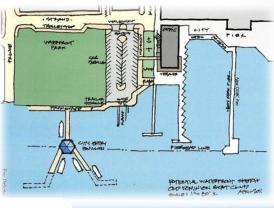
City Partners

- Planning and Zoning
- Transportation & Environmental
- Business License/Finance
- Office of Historic Alexandria
- Fire and Health Departments

































Code Administration

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